

Monta Charge Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version: Monta Charge Mobile App

Report Date: Oct 08st, 2025

Product Description:

Contact Information:

Notes: The testing process was carried out in compliance to the WCAG 2.2 AA guidelines. The product was found to be overall partially supportive. As a summary, there are some elements and functionalities that are not being supported such as reading order, role, status etc. However, the page is navigable, and, in most cases, there is a solution for the features that are not being supported.

Accessibility for Americans with Disabilities Act (ADA) application compliance requires all public and (large) private organizations to make their applications and web content conform with mandatory accessibility standards (WCAG 2.2). WCAG is simply a set of formal guidelines on how to develop accessible web content. These standards represent a higher level of accessibility than 508 standards, although they are identical or very similar. WCAG focuses primarily on HTML accessibility.

Evaluation Methods Used:

The product was tested against all of the applicable 55 success criteria within the Web Content Accessibility Guidelines (WCAG) 2.2 Conformance Level A and AA. The testing methodology included a combination of automated testing, manual testing conducted via paired testing methodology involving two testers, one of them is a non-sighted and the other is a sighted accessibility expert. This testing methodology ensures that every aspect related to accessibility and user experience is included in our analysis. Below is a list of some of the technologies and environments used:

- Assistive technologies: Screen readers: Talkback, Voiceover
- OS: iOS, Android
- Color Contrast Analyzer
- Magnification and Gesture
- Color Inversion

The combinations of technologies used were the following:

- Android with Talkback
- iOS with Voiceover

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
 - o Clause 9 - Web
 - o Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - o Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - o Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - o Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - o Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially Supports	Remarks: Proper alt text has been provided to the graphics present in the application. However an exception is present: Exception: 1. Map> Filter> Connector type> Decorative images are not hidden for screen reader users.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: There is no audio only and video only content present in the application.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to:	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		There is no multimedia content present in the application.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Remark: There is no multimedia content present in the application.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software)	Partially Supports	Remark: Screen reader properly identifies most of the information available in the application and the screen reader user is easily able to perceive the

• 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		relationships between an element and its role. However an exception is present: Exception: 1. Chargers> Three dot icon> Team Settings> Personal> Tabular content is not tagged in table.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Remark: Screen reader reads most of the content present in the application in a meaningful sequence with the help of arrow keys and other reading commands. However an exception is present: Exception: 1. Chargers> Screen reader is not reading the page content according to presentation order.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Not Applicable	Remark: No symbol is used to indicate information in the application.

602.3 (Support Docs)		
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: Only color is not used to indicate information in the application.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: There is no such audio available in the application, which plays automatically as soon as the page is launched.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software)	Partially Supports	Remark: Application has support for keyboard interaction, as most of the interactive elements are accessible

• 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		using the keyboard commands. However exceptions are present: Exceptions: 1. Insights> Information of graph is not present in the form of regular text. 2. Create New Account> Close mechanism is not provided to collapse country popup.
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Remark: Application has a good support for keyboard interaction and there is no keyboard trap issue throughout the application.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Remark: There are no such character key shortcuts required in the application to operate any feature, which clashes with the predefined screen reader shortcuts.

<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: There is no session time out functionality present in the application.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: No moving content is present in the application.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software)	Not Applicable	Remark: There is no flashing / blinking content present anywhere in the application.

● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	Remark: Skip to main content link is not required in mobile application.
<u>2.4.2 Page Titled</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Remark: Descriptive and unique page titles are provided for different pages in the application.

<u>2.4.3 Focus Order</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially Supports	Remark: Focus order is moving in a correct sequence through out the application. However exceptions are present: Exceptions: 1. Chargers> Personal Team> Manage Teams> Join a team> Screen reader focus does not automatically move to the first invalid edit field. 2. Chargers> After double tap on 'three dot' icon, focus does not move inside the three dot popup. 3. Login> When user double tap on login button, after filling both email and password edit fields with invalid details, then focus does not move to invalid edit fields.
<u>2.4.4 Link Purpose (In Context)</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Remark: Appropriate link text is provided to all of the links available in the application.

<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Remark: All <u>functionality</u> that uses multipoint or path-based gestures for operation can be operated with a <u>single pointer</u> without a path-based gesture.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Remark: Entire Application supports pointer cancellation as the down-event of the pointer is not used to execute any part of the function, elements trigger only by using the up-event.
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Remark: Visual label matches with the accessible or programmatic name for all of the elements.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 and 2.2) Also applies to:	Not Applicable	Remark:

EN 301 549 Criteria ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		There is no functionality in the application that can be operated by device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Remark: Lang attribute 'En' is provided for the all the pages in the application.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software)	Supports	Remark: Application does not have any feature / functionality, which triggers automatically on receiving the focus.

● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
<u>3.2.2 On Input</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Remark: No change of context happen in the application when changing the setting of any UI component.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Remark: Consistent help is provided in the application.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool)	Supports	Remark: Error message appears in the application and is present in the form of regular text.

602.3 (Support Docs)		
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Appropriate label is provided for form fields present in the application, however an exception is present: Exception: 1. Login> The mandatory form fields is not announced as required by the screen reader.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark: This success criteria is not applicable for this website. No redundant entry is required in site.
<u>4.1.1 Parsing</u> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

● 504.2 (Authoring Tool) ● 602.3 (Support Docs)		
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: EN 301 549 Criteria ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Partially Supports	Remark: Most of the components present in the application have proper name/label, role/state and value, which helps screen reader user to understand the actual purpose and nature of these components. However, there are a few exceptions where Name/Role/Value is not associated properly for the elements. Exceptions: 1. Create New Account> Incorrect role is defined to checkboxes. 2. Map> Role of 'map, chargers' etc are not defined. 3. Map> Filter> Select> Select Operators> Incorrect role is defined to 'monta DK fleet, A11y paid charging' etc. 4. Chargers> Three dot icon> Team Settings> Personal> Role of 'add payment method, charge key' are not defined.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: There is no live multimedia content present in the application.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: There is no multimedia content present in the application which requires audio description.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software)	Supports	Remark: Application provides supports and works equally in both landscape/portrait orientation modes.

Criteria	Conformance Level	Remarks and Explanations
11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Remark: Purpose of each input fields collecting information about the user is programmatically determined.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Remark: Application has sufficient contrast ratio i.e. 4.5:1 for most of the elements present in the application. However, at some instances contrast ratio is not sufficient for different elements. Exceptions: 1. Me> Get Started> The color contrast ratio of text '2 of 4 completed' etc are less than the standard ratio 4.5:1. 2. Me> Personal> The color contrast ratio of text 'Personal wallet' etc are less than the standard ratio 4.5:1.

Criteria	Conformance Level	Remarks and Explanations
		3. Me> Teams> Personal Team> The color contrast ratio of text 'Reimbursement available' is less than the standard ratio 4.5:1.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: This success criteria is not applicable for mobile application.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: There is no such information present in the application, which is in the form of Image of text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to:	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		This success criteria is not applicable for mobile application.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: Application has sufficient contrast ratio i.e. 3:1 for most of the elements present in the application. However, an exception is present. Exception: 1. Map> Favorites> The color contrast ratio of text 'Available' is less than the standard ratio 4.5:1.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Remark: This success criteria is not applicable for mobile application.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		There are web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Not Applicable	Remark: This success criteria is not applicable for mobile application.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Support	Remark: Headings present in the application are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Remark: This success criteria is not applicable for mobile application.
<u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark: This success criteria is not applicable for mobile application.
<u>2.5.7 Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark: No such dragging elements are present in the application.

Criteria	Conformance Level	Remarks and Explanations
<u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Remark: Appropriate size, spacing etc are provided for the elements.
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Not Applicable	Remark: Application content is available in English language only.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Support	Remark: Repeated components are occurring in the same order on every page of the application, which helps screen reader and cognitive user to predict the location of different web elements on each page.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs	Support	Remark: Elements that have the same functionality across multiple pages in the application have same labels or same name.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	Remark: Error message which appears is descriptive and precise.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software)	Not Applicable	Remark: This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission.

Criteria	Conformance Level	Remarks and Explanations
• 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		However, application does not have any such forms, where such risk is associated.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Remark: No cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Remark: Alert/ notification/ message appears in the application is announced automatically by screen reader. However exceptions are present: Exceptions: 1. Chargers> Three dot icon> Team Settings> Personal> Charge key> pair through charger> TestAudit1> Screen reader does not automatically announce the timer. 2. Login> Phone> Screen reader does not automatically announce the typeahead search results.

Criteria	Conformance Level	Remarks and Explanations
		3. Map> Filter> Select> Select Operators> Screen reader does not automatically announce the typeahead search results.

Table 3: Success Criteria, Level AAA

Notes: This section is Not Applicable

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Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Remark: NVDA and Jaws screen reader equally supports the application. Users using these screen readers can easily operate the application. However an exception is present: Exception: 1. Chargers> Three dot icon> Team Settings> Personal> Tabular content is not tagged in table.
302.2 With Limited Vision	Partially Supports	Remark:

Criteria	Conformance Level	Remarks and Explanations
		Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1. However, there are a few instances where low vision user will find it difficult to recognize web elements as their color contrast ratio is less than the standard ratio. Exceptions: 1. Me> Get Started> The color contrast ratio of text '2 of 4 completed' etc are less than the standard ratio 4.5:1. 2. Me> Personal> The color contrast ratio of text 'Personal wallet' etc are less than the standard ratio 4.5:1. 3. Me> Teams> Personal Team> The color contrast ratio of text 'Reimbursement available' is less than the standard ratio 4.5:1.
302.3 Without Perception of Color	Not Applicable	Remark: Only color is not used to indicate information in the application.
302.4 Without Hearing	Not Applicable	Remark:

Criteria	Conformance Level	Remarks and Explanations
		There is no multimedia content present in the application.
302.5 With Limited Hearing	Not Applicable	Remark: There is no multimedia content present in the application.
302.6 Without Speech	Not Applicable	Remark: Speech is not required to complete any task or activity.
302.7 With Limited Manipulation	Not Applicable	Remark: There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
302.8 With Limited Reach and Strength	Partially Supports (Keyboard)	Remark: Application has a good support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. However exceptions are present:

Criteria	Conformance Level	Remarks and Explanations
		Exceptions: 1. Insights> Information of graph is not present in the form of regular text. 2. Create New Account> Close mechanism is not provided to collapse country popup.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Remark: Many features in the application have good support for users with cognitive disabilities due to following reasons: 1. Application does not have any moving text/images/animations, which disrupts in reading. 2. Application does not have any multimedia, which plays automatically and confuses the user. 3. Application does not have any flashing object, which causes seizure.

Chapter 4: [Hardware](#)

Notes: This section is Not Applicable

Chapter 5: [Software](#)

Notes: This section is Not Applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Remark: There is a section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies. https://monta.com/en/legal-risk-compliance/montas-accessibility-statement/
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Remark: Since, the application provides information through the digital medium and it allows user to access the 'Help' feature for further help regarding the digital content and documentation. There is no such requirement of alternate formats for non-electronic support documentation as support services are available electronically.
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	There is an accessibility information section available in the application, which provides information regarding accessibility and compatibility features. https://monta.com/en/legal-risk-compliance/montas-accessibility-statement/
603.3 Accommodation of Communication Needs	Supports	There is an email address mentioned under support section, using which user can contact tech support: info@monta.com

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Notes:

Clause [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Remark: NVDA and Jaws screen reader equally supports the application. Users using these screen readers can easily operate the application. However an exception is present: Exception: 1. Chargers> Three dot icon> Team Settings> Personal> Tabular content is not tagged in table.
4.2.2 Usage with limited vision	Partially Supports	Remark: Color scheme is appropriate and color contrast ratio of most of the interactive elements is equal to or greater than standard ratio of 4.5:1/3:1. However exceptions are present: Exceptions: 1. Me> Get Started> The color contrast ratio of text '2 of 4

		completed' etc are less than the standard ratio 4.5:1. 2. Me> Personal> The color contrast ratio of text 'Personal wallet' etc are less than the standard ratio 4.5:1. 3. Me> Teams> Personal Team> The color contrast ratio of text 'Reimbursement available' is less than the standard ratio 4.5:1.
4.2.3 Usage without perception of colour	Not Applicable	Remark: No color is used to indicate information on the application.
4.2.4 Usage without hearing	Not Applicable	Remarks: There is no multimedia content present in the application.
4.2.5 Usage with limited hearing	Not Applicable	Remarks: There is no multimedia content present in the application.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Remark: Speech is not required to complete any task or activity.
4.2.7 Usage with limited manipulation or strength	Partially Supports (Keyboard)	Remark:

		Application has a good support for keyboard interaction, as most of the interactive elements are accessible using the keyboard commands. However exceptions are present: Exceptions: 1. Insights> Information of graph is not present in the form of regular text. 2. Create New Account> Close mechanism is not provided to collapse country popup.
4.2.8 Usage with limited reach	Not Applicable	Remark: There are no such complicated keyboard actions required in the application to perform any task, which requires simultaneous actions or fine motor control.
4.2.9 Minimize photosensitive seizure triggers	Not Applicable	Remark: No such elements which causes seizure effect is present in the application.
4.2.10 Usage with limited cognition, language or learning	Supports	Remark:

		Many features in the application have good support for users with cognitive disabilities due to following reasons: 1. Application does not have any moving text/images/animations, which disrupts in reading. 2. Application does not have any multimedia, which plays automatically and confuses the user. 3. Application does not have any flashing object, which causes seizure.
4.2.11 Privacy	Supports	Remark: No such elements are present in the application which is violating the privacy.

Clause [5: Generic Requirements](#)

Notes: This section is not applicable.

Clause [6: ICT with Two-Way Voice Communication](#)

Notes: This section is not applicable.

Clause [7: ICT with Video Capabilities](#)

Notes: This section is not applicable.

Clause [8: Hardware](#)

Notes: This section is not applicable.

Clause 9: Web (see WCAG 2.x section)

Notes:

Clause 10: Non-Web Documents

Notes: This section is not applicable.

Clause 11: Software

Notes: This section is not applicable.

Clause 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Remark: There is a section available in the application, which describes the information regarding accessibility and its compatibility with different assistive technologies: https://monta.com/en/legal-risk-compliance/montas-accessibility-statement/
12.1.2 Accessible documentation		See WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Supports	There is an accessibility information section available in the application, which provides information regarding accessibility and compatibility features: https://monta.com/en/legal-risk-compliance/montas-accessibility-statement/
12.2.3 Effective communication	Supports	There is an email address mentioned under support section, using which user can contact tech support: info@monta.com
12.2.4 Accessible documentation	See WCAG 2.2 section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes: This section is Not Applicable

Legal Disclaimer (Monta Charge Mobile App)

Include your company legal disclaimer here, if needed.